

UPRIGHT SHAMPOOER

PROLUX



For your safety, please read the Owner's Manual in its entirety.

Instruction Manual



For your safety, please read the owner's manual in its entirety before use.

Congratulations on purchasing your very own Prolux Upright Carpet Shampooer. Keep your carpet clean and looking great without having to lug around a large and heavy cleaner. Prolux.... Cleaning Reinvented! Welcome to the Prolux family and don't forget to register for your warranty at www.proluxcleaners.com

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Quick Assembly

To view some videos on unboxing, assembling, and using your new vacuum you can find them at the link below, or scan the QR code to go to our YouTube page to see all our videos:

<https://proluxcleaners.com/pages/prolux-upright-carpet-shampooer>



WARRANTY

Here at Prolux we take pride in the quality of our products, so much of our time and money is spent on R&D rather than advertising. Because of this we feel very confident in the quality of our products and feel very comfortable being able to offer a **3-year** motor warranty and a 1-year body warranty. We only require that you **MUST** register your machine within 90 days of purchase. If a machine is not registered then we will only offer a 1-year warranty, which will cover both the motor and body. When you register your machine not only will you receive the **3 year/1 year warranty** you will also receive:

- **FREE** shipping on any warranty claims.
- **FREE** shipping on any order returned within the 61-day return period.
- Mailing list notifications - The #1 thing that kills vacuums is not keeping up on maintenance, so when you register your product, we will provide reminders when it's time to replace your filters etc.
- Coupons and offers for discounts on supplies.

Registering is simple. Just go to the warranty section of our website below and fill out the form. Once registration is complete, you'll then be covered.

<https://proluxcleaners.com/pages/warranty>



With over 20 years in business, superior products, an honest, hardworking team, unparalleled leadership, and many years spent on Utah's fastest growing business list, you can rest assured that Prolux will be here to back up our warranty claims. We strive to provide responsive and pleasant customer service experiences and to develop exceptional products that you can count on! – PROLUX

IMPORTANT SAFETY INSTRUCTIONS

Vacuum Safety



Read the owner's manual in its entirety before using this product. Failure to do so can result in serious injury or death. Prolux takes no responsibility for damages/injuries due to violations of the following operating instructions. To reduce the risk of fire, electric shock, or injury:

**Save these instructions.
For household use only.**

Include the operating manual if you pass the appliance to third parties.

When using an electrical appliance, basic precautions should always be followed, including the following:

Precautions

- Keep the appliance out of the reach of children, do not let children or pets play with the product. Please pay special attention when using near children.
- Do not use the appliance before installing the dirty water container.
- Place the appliance on a flat surface to prevent it from tipping over or shaking.
- Check that the plug is unplugged from the socket and the power cord is stored before moving the appliance.
- People (including children) with limited physical, sensory, or mental abilities, or in absence of experience and knowledge may fail to use this product safely without the supervision or guidance of adults.
- After installation, please keep the product packaging materials out of the reach of children to avoid unintentional injury.
- Operate cleaner only at specified voltage.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before cleaning or servicing.
- Use indoors only.
- To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.
- Do not immerse in liquid. Use only on carpet moistened by cleaning process.
- Fully assemble before operating.
- Use only as described in this manual. Use only manufacturer's recommended attachments and products.
- Avoid picking up hard, sharp objects with this product, as they may cause damage.
- Store appropriately indoors in a dry place. Do not expose machine to freezing temperatures.
- To assist in reducing drying time, be certain the area is well ventilated.

- To help prevent matting and resoiling, avoid contact with carpets until they are dry. Keep children and pets away from carpets until they are completely dry.
- Do not store extractor with solution in tanks.
- With brush rolls on, do not allow cleaner to sit in one location for an extended period of time, as damage to the floor can result.
- Do not use this extractor and accessories on hard floors. Using this machine on hard floors may scratch or damage your floor.
- Water will drip from the brushes and underside of the product after use and may puddle. To avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces and remove to a hard surface and (b) place unit on absorbent material (such as a towel) to soak up drips.

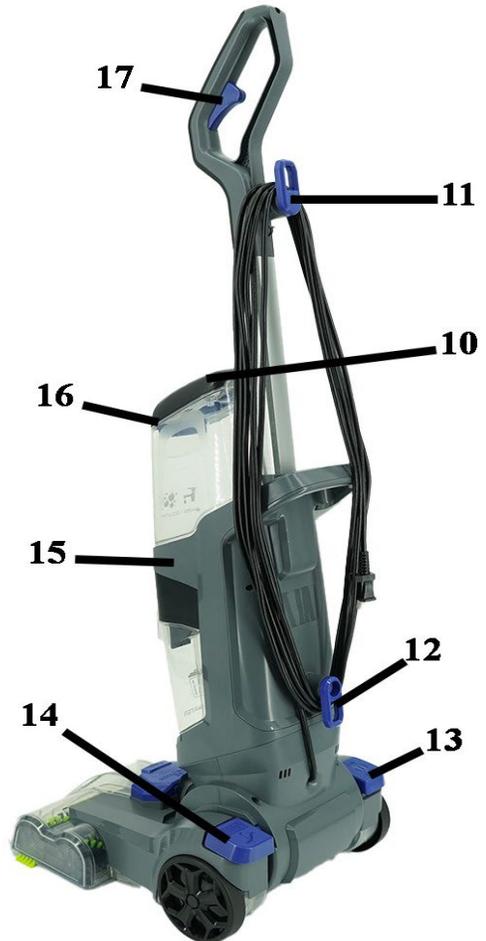
Safety Instructions

- Do not damage the power plug, do not damage, stretch, bend, twist the power cord or place the power cord near objects that are hot, and do not bind or lift heavy objects with the power cord.
- Do not pull or carry by cord, use cord as a handle or close a door on cord.
- Do not run appliance over cord.
- Connect to a properly grounded outlet only. See Grounding Instructions.
- If there is moisture or dust on the power plug, completely unplug it for cleaning and firmly insert it into the socket.
- Turn off the appliance and disconnect the plug before cleaning or servicing.
- Turn off the appliance before disconnecting the power plug.
- To unplug, press on the socket and hold the plug, do not directly pull the power cord.
- Do not touch the power plug or the appliance with wet hands.
- Do not clean over floor electrical outlets.
- If the appliance fails to work properly, is damaged, stays outdoors for a long time, or is dropped into water, please contact customer service.
- If water enters any electrical components inside the product, please disconnect the power plug.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Do not suck up toxic substances (chlorine bleach, ammonia, drainage detergent, etc.) with this appliance.
- Do not use this appliance in a confined space filled with volatile gases (paint thinners, cleaners, solvents, etc.).
- Do not suck anything burning with this appliance, such as cigarettes, matches, or hot ashes.
- Do not use this appliance to suck flammable materials (lighter oil, gasoline, etc.), and do not use it in an environment with explosive liquids or volatile gases.
- Do not suck toxic substances (chlorine bleach, ammonia, drain cleaner)
- Do not use without tanks in place.
- Do not overheat the appliance. If the appliance overheats, immediately turn off the appliance and disconnect the power to allow it to cool down.
- Do not modify or attempt to repair the appliance unless otherwise stated. Damaged or modified appliances may have unexpected conditions that may cause fire, explosion or personal injury and will also void the warranty.
- Do not use this product where it may fall (furniture, stairs, railings, sloping floors, etc.).

Description of Parts



1. Main Wand
2. Fresh Water Tank
3. Power Cord
4. Dirty Water Tank Handle
5. Carpet Brush (Under Main Unit)
6. Carpet Suction Nozzle
7. Closure Cap of Hose Connection
8. Water Regulation Valve
9. Dirty Water Tank



10. Closure Cap of Fresh Water Tank
11. Upper Cord Wrap Hook
12. Lower Cord Wrap Hook
13. On/Off Pedal/Switch
14. Pivot Release Pedal
15. Tank Support
16. Fresh Water Tank Release
17. Solution Sprayer Trigger

Assembly and Operation

Items Included:



- 1 x Main Unit**
- 1 x Tool Hose w/ Upholstery Nozzle**
- 1 x Fresh Water Tank**
- 1 x Main Handle**
- 1 x Handle Mount Screw (Preinstalled on Main Unit)**

Assembly

***NOTE** – A Phillips head screwdriver will be required for assembly



1. Unpack all parts and ensure the items supplied are complete and free of any damage.
2. Remove screw which is preinstalled in the main unit where the main handle would be installed.
3. Insert the main handle into the handle slot and attach it to the main body with the two supplied screws. The curved section of the handle should point towards the back of the unit.



4. Insert the freshwater tank into the top of the main body making sure the tabs on the underside of the tank lock into place. Press the freshwater container against the main unit handle until it audibly clicks and locks into place.

Operation

Preparing the Carpet

1. Thoroughly vacuum the carpet or upholstered furniture which is to be cleaned with a vacuum cleaner.
2. If possible, remove all furniture from the area. In the case of large pieces of furniture which cannot be moved, place plastic film below or around the feet and only remove it once the carpet has completely dried after cleaning. The feet could be damaged by the moisture from the carpet.
3. We would recommend spot checking the carpet or upholstery first to assure no damage will occur from the cleaning solution. Soak a white washcloth with the cleaning solution supplied and rub it carefully on an inconspicuous spot of the carpet or upholstery. If the washcloth does not become discolored, the carpet or upholstery can be cleaned with the device.

Preparing Device and Filling the Fresh Water Tank

***NOTE:**

Only use the cleaning solution supplied with this device in the freshwater tank.

Do not use cleaning solutions which produce a lot of foam as these will impede the performance and functioning of the device.



1. Pull the release lever of the freshwater tank upwards which will release the freshwater tank from the locking mechanism.
2. Remove the freshwater tank from the unit by pulling it outwards.
3. Flip open the seal cap of the freshwater tank and pour in the cleaning solution. Be sure to check the solution instructions before doing this.
4. Fill the freshwater tank up to the MAX line with warm water and close the seal cap.
5. Reinstall freshwater tank pushing towards handle and locking into place.



Carpet Cleaning

***NOTE**

Never leave device running when unsupervised.

Turn off device before the water tank is removed.

Make sure the device does not tip over. The water from the water tank could spill out.

Do not saturate the carpet or the upholstery excessively.

If the device switches off during use, the built-in overheating protection has been activated.

In this case, let the device cool down for approx. 60 minutes and then turn it on again.

1. Plan out the area you'll be cleaning, which you'll want to leave yourself an easy pathway to and from the kitchen or bathroom wherever you'll be disposing of dirty water and refilling the freshwater without having to walk on the wet carpet. We recommend cleaning small square sections of the carpet, of which a 3'x3' section is a good size.
2. Fully unwind the power cord from the cord wraps and plug cord into an easily accessible wall outlet.
3. Fill freshwater tank. Follow directions in the 'Filling the Freshwater Tank' section.
4. Step on the pedal for releasing the handle section of the vacuum and tilt it down towards you.
5. Roll the unit to the starting point you've decided on and step on the ON/OFF switch to turn the unit on.
6. Hold down the trigger on the handle to begin dispensing cleaning solution and engaging the brush roll. Push the unit forward, if possible, walk to the side of the unit so you're not walking on the wet carpet. If necessary, you can walk on the wet carpet which would be best to do barefoot.
7. Once you have reached the desired cleaning length release the handle trigger.
8. Pull the unit back to the starting position along the same line and the dirty water will be sucked up.
9. Start the next line slightly overlapping the previous line of carpet which was just cleaned until you've reached the desired total area. If you find stubborn spots or stains you can go over these spots several times if necessary.
10. When the dirty water tank is filled to the MAX line empty it right away. DO NOT overfill the dirty water tank as this will result in damaging the unit. Lift the main handle to the upright position, turn the unit off and remove the dirty water tank.
11. When the dirty water tank is full and needs to be emptied you can then top off the freshwater tank or continue cleaning until the freshwater tank is emptied.

Upholstery Cleaning



1. Use the hose and upholstery nozzle to clean furniture, stairs, vehicles or for spot treating. To attach the hose to the unit, flip up the seal cap of the hose port on the front of the unit. Insert the end of the hose into the port and press down firmly until you feel it lock into place.

2. Assure the unit is on a flat surface and will not tip over. Step on the ON/OFF button to turn the unit on.



3. Pull the upholstery nozzle along the upholstery while also holding down the dispensing trigger which will allow the cleaning solution to spray out of the upholstery nozzle. Let go of the dispensing trigger when you've reached the end of the upholstery.

4. Pull the upholstery nozzle along the same line sucking up the dirty water. If you find stubborn spots you can go over these spots several times if necessary.

5. Continue this process until you've reached the desired cleaning area, the freshwater tank has run out or the dirty water tank has reached the MAX line level.



6. If you find the amount of water being sprayed is too much or too little you can regulate the amount of water being dispersed with the water regulating valve on the main unit.

7. Once you're done with the task you can clean out the nozzle sprayer line by emptying any remaining cleaning solution in the freshwater tank and refilling the tank with fresh water. Spray the freshwater through the nozzle sprayer for several seconds and this will remove any remaining cleaning solution in the sprayer line.

8. Remove the hose from the unit by pressing the button on the hose end to unlock it and pull it from the unit.

Maintenance

After Use

- Empty both water tanks after every use.
- Allow the freshly cleaned surface to dry completely.
- If possible do not walk or sit on the cleaned surface while it is still wet.
- If cleaning solution has gotten onto wood floors quickly wipe up.
- Once the cleaned surface is completely dry vacuum again to complete the cleaning.

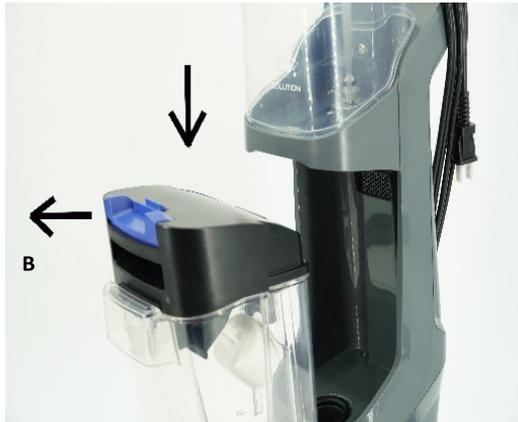
Cleaning Your Shampooer Unit

***NOTE**

Make sure you've unplugged the unit before starting to clean it.

Do not use any chemical cleaners to clean the unit as these may cause damage to the unit.

Before you put your unit into storage make sure both water containers and any other parts cleaned are emptied, rinsed and completely dry.



Cleaning Water Tanks

1. Make sure the unit has been unplugged.
2. Remove the dirty water tank and empty into toilet or sink. Remove tank by lifting the tank handle and pulling outward.
3. Unlatch the latch on the back of the dirty water tank upward and empty out the contents of the dirty water tank. Rinse the tank with warm, clean water and set aside with the cap seal open to allow the inside of the tank to dry.
4. Remove the freshwater tank and pour out any remaining water/solution mixture. Rinse the tank thoroughly with warm, clean water and set aside to dry.
5. Both tanks must be completely dry before installing them back to the main unit.
6. Check the tank areas on the main unit for any remaining water, wipe up if there is any and once both tanks are completely dry install them back into the main unit.



Cleaning the Powerhead



1. Any time you clean your carpet you'll want to clean the powerhead and brush roll area when you are done.
2. After cleaning, flip up the cover of the hose port, grip ahold of the upper section of the clear powerhead cover and pull outward to remove.
3. Rinse out the clear cover section thoroughly with warm water. A soft bristled brush can also be used to clean the cover.
4. Allow the clear cover to dry completely and install it back into the main unit. To do this, place the tabs on the back of the cover into the slots in the head area and press down on the cover locking it into place.

Cleaning the Brush rolls

***NOTE**

Make sure both water tanks are completely empty before accessing the brush roll



1. To access the brush roll release the handle section of the vacuum and lower the handle down towards the ground. Lay the handle down as far as it will go and flip the unit over so you can access the underside of the powerhead.
2. Pull out the belt cover and remove the belt off the drive gear. Remove the brush roll by pushing in both green tabs, lifting the brush roll and taking it out of the head completely.
3. The brush roll can be cleaned with warm running water, a soft bristled brush and if needed a razor blade if hair has built up on the brush roll.
4. Allow the brush roll to dry completely and reinstall it back into the head by installing the opposite belt end first and then the belt end. Attach the belt back onto the driver gear and reinstall the belt locking cap.

Cleaning the Upholstery Nozzle

1. Clean the upholstery nozzle after each time it is used. To remove the upholstery nozzle from the hose press down on the button on the base of the nozzle. This will unlock the nozzle from the hose and allow you to remove it.
2. If necessary, remove the brush insert from the nozzle. To do this press the button on the bottom of the nozzle down and pull out the brush insert.
3. Rinse out the nozzle and brush insert with warm water. A soft bristled brush can be used to clean these as well.
4. Allow these parts to dry completely before reassembling.

Cleaning the Hose

1. Same as with the upholstery nozzle you'll want to clean the hose after each time it's used. When you have the upholstery nozzle removed from the hose you can run warm water through the hose to clean out anything inside.
2. Let the hose dry completely and you can then reassemble it by attaching the upholstery nozzle back onto the hose.

Replacing the Belt

1. Make sure unit is turned OFF and unplugged from the wall outlet.
2. Release main handle and lower down to the floor. Flip unit over to access the brush roll area.
3. Remove belt cover to gain access to the belt.
4. Slide belt off the drive gear and inspect belt for any cracks or tears. Also check the belt for any stretching.
5. To reinstall belt slide the belt loop back onto the drive gear and onto the brush roll end.
6. Assure the belt and brush roll will roll smoothly and reinstall belt cover.

Troubleshooting

WARNING: Never use a defective appliance. Always switch the appliance off and disconnect it from the outlet before you start to troubleshoot.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Cleaner won't run	Power cord not firmly plugged in.	Check cord and make sure it's fully plugged into wall outlet.
	Blown fuse or tripped breaker.	Check fuse or breaker and replace fuse or reset breaker.
	Needs service.	Contact our service department at service@proluxcleaners.com
Cleaner won't pick-up or low suction	Dirty Water Tank is not installed correctly.	Remove dirty water tank and reinstall making sure it's fully installed and locked in.
	Dirty Water Tank is full.	Empty dirty water tank and fully reinstall.
	Dirty water tank is clogged.	Empty, clean, and fully reinstall dirty water tank.
	Air path is clogged.	Check air path between head area and dirty water tank. If a clog is found, remove and test suction.
Water escaping from cleaner	Dirty Water Tank is full.	Empty dirty water tank and fully reinstall.
	Dirty Water tank is not installed correctly.	Remove dirty water tank and reinstall making sure it's fully installed and locked in.
	Clean Water Solution Tank not installed properly.	Remove freshwater tank and reinstall making sure it's fully installed and locked in.
Cleaner won't dispense	Freshwater solution tank is empty.	Remove freshwater tank and fill with water and solution.
	Freshwater Solution Tank not installed properly.	Remove freshwater tank and reinstall making sure it's fully installed and locked in.
	Needs service.	Contact our service department at service@proluxcleaners.com
Motor noise becomes high-pitched	Dirty Water Tank is full.	Empty dirty water tank and fully reinstall.
	Dirty water tank is clogged.	Empty, clean, and fully reinstall dirty water tank.
	Air path is clogged.	Check air path between head area and dirty water tank. If a clog is found, remove and test suction.
	The float in the Dirty Water Tank has been activated.	Review cleaning water tank section.
Brush rolls are not spinning	Belt needs to be changed.	Refer to Changing the Belt section.
	Something is jammed in the brush roll.	Turn unit off, unplug and remove the jammed item.



WARRANTY

Register for your Warranty

Why do I have to register my warranty within 90 days to get my Warranty?

Great question! Do you know what normally kills a vacuum cleaner?

1. Vacuum Dirt Bin being overfilled which causes the motor to overheat.
2. Improper cleaning and not replacing filters, which overheats the motor.
3. Improper maintenance: such as not regularly clearing hair and carpet fibers that wrap around it, overheating the motor.

LOL, do you see a trend? In other words, proper maintenance will add years to your vacuum's life. When you register your warranty, we will email you maintenance tips, remind you when it is time to maintain your vacuum, provide product info updates, and coupons for more carpet shampoo or fragrances for your water. We do not ever require you to purchase anything OR to prove that you are maintaining your vacuum to be covered by the lifetime warranty. All we care about is that you are getting our reminders. Normally we send out maintenance email reminders once every 6 months.

To register for your Warranty, go to

<https://proluxcleaners.com/pages/warranty>

or scan below with your phone



LIMITED WARRANTY

When registered, Prolux warranties this product's motor free from defects in material and workmanship for three (3) years on the motor, and one (1) year on the body of the cleaner, free from manufacturer defects in material and workmanship from the original date of purchase, when utilized for normal use.

What is Not Covered by the Prolux Warranty - Warranty Exclusions:

This limited warranty does not extend to and expressly excludes:

1. Normal wear and tear and/or replacement attachments or accessories, including, without limitation, hose, wand, powerhead, and other attachments to the cleaner.
2. Damage or burnout of the cleaner's body or motor resulting from failure to clear a blockage occurring during the normal course of use.
3. Loss or damage to the cleaner body resulting from conditions beyond the control of Prolux including without limitation, misuse, accidents, abuse, neglect, negligence from the customer, overuse beyond capacity of the cleaner, or unauthorized modification and/or alteration.
4. Loss or damage to the cleaner resulting from failure to follow the required maintenance schedule, or failure to use the cleaner in accordance with written instructions from Prolux, guidelines or the terms of its Owner's Manual.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, please contact the authorized PROLUX dealer you purchased the unit from. Non-durable parts including, without limitation, pads, cords, switches, which normally require replacement, are specifically excluded from the warranty. This warranty is limited solely to the cost of the repair or replacement of the unit at the option of Prolux. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered (by an unauthorized user) with or used for commercial purposes unless the unit is a commercial model. This limited warranty does not cover damage caused by shipping damage, misuse, abuse, negligent handling, or damage due to faulty packaging or mishandling in transit.

This warranty is extended to the original purchaser of the unit only and is not transferable.

***IMPORTANT:** Before sending the unit back for warranty work, contact your authorized PROLUX retailer you bought the unit from first. Unauthorized warranty claims may be sent back.

Authorized Warranty claims: PROLUX shall be responsible for all parts, labor, and shipping if the item is registered. If the item is NOT registered Prolux shall be responsible for the parts and labor of the repair and the customer shall be responsible for ALL shipping charges to AND from the Prolux service center. Prolux is constantly striving to improve our products. Therefore, the specifications contained herein are subject to change without notice.